



When to Call 911 or the Non-Emergency Number for the Chattanooga Police Department:

911

- Fire
- Illegal activity or crime in progress
- Aggressive, violent, or threatening behavior
- Destructive or dangerous behavior (walking into traffic, climbing structures, etc.)
- Person holding a weapon
- Presence of a gun
- Medical emergency
- Acute behavioral health crisis or overdose
- Unresponsive person laying on sidewalk where you're not sure if medical care is needed
 - Do not touch or move the person to assess the condition

Non-Emergency (423) 698-2525

- Encampment in a vehicle
- In-progress noise complaints and loitering
- People, structures, or encampments blocking:
 - Entrances to residences or businesses
 - Sidewalks, where less than 4ft of clearance is given
- Concern for a homeless pet
- Aggressive pan-handling
- Person who is cursing, yelling, or making other loud noises
- Person who is intoxicated or sleeping
- Person who is laying on sidewalk and is responsive, non-threatening, and does not appear to have an emergency medical problem
- Well-being checks for person who appear to be in distress but are not behaving in a way that indicates they would cause harm to themselves or others

Call **423-206-4200** to request an Ambassador to walk you to your car any time during these hours:

Monday–Thursday | 6:00AM – 8:00PM

Friday–Saturday | 6:00AM – 10:00PM

* Please give our ambassadors 20 minutes to arrive at the requested location. Door to door service only; ambassadors do not enter buildings or parking garages.



Dragonfly Community Connect is an innovative initiative that allows you to link your company's compatible, cloud-based security cameras with the CPD's Real-Time Intelligence Center for enhanced public safety.

How it Works

Once your company installs a compatible security camera system, you can authorize the CPD to proactively access some or all of your cameras in responding to suspicious activity or crime in your area.

Benefits for your Company & Neighbors

- Expert guidance for camera installation
- Enhanced security
- Giving you the power to monitor your facilities
- Maximum control and flexibility

If you are interested in participating, please visit:

<https://chattanooga.gov/police-department/dragonfly-community-connect>

Options to Enforce No Trespassing

Criminal trespass has specific elements that must be met in order to be enforced and successfully prosecuted. It may be helpful to review the "Criminal Trespass" statute at Tennessee Code Title 39, Criminal Offenses 39-14-405.



Confirm that the individual is, in fact, on private property. The sidewalk is generally public and will not support a private trespass action.



Confirm that the property owner/business owner/business manager wants the individual to vacate the property. Balance compassion with legitimate business considerations.



If the individual is located on private property, politely ask them to leave. If your organization employs security personnel, allow them to handle this part. Security generally documents their actions and this can be helpful in the event of prosecution.



If you are a business or property owner, ensure that you have a small **No Trespassing** sign on your building. The DCA can provide stickers to you.

If the individual declines to vacate the property or the situation becomes contentious, disengage and contact the Chattanooga Police Department at 423-698-2525.